

LPPHC Patient Care and Financial Resources

Our mission at Langley Porter Psychiatric Hospital and Clinics (LPPHC) is to provide effective, compassionate, and professional mental health care for our patients. The resources below are provided to help answer commonly asked questions from patients and caregivers.

LPPHC Patient Care Services ^[1]

Patient Care Services is available to ensure that your experience at LPPHC is an outstanding one. Patient Care Services staff is available to help you reach a resolution for any concerns and provide more information about our policies and practices.

Clinical fees ^[2]

A list of fees representative of services provided to the majority of patients.

Using insurance ^[3]

LPPHC is a contracted provider with many major health insurance and managed mental health companies., but health insurance policies vary in what they provide or cover.

Financial need discounts ^[4]

Discounted services are offered at LPPHC for patients that meet certain financial and coverage criteria.

Medical records ^[5]

Various state and federal laws allow patients in California to have direct access to their medical record information, either by inspection, obtaining copies, or receiving a summary of their care.

Hours and holidays ^[6]

Operating hours for inpatient, outpatient, and patient care services.

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Links:

- [1] <https://psych.ucsf.edu/lpphc/patientservices>
- [2] <https://psych.ucsf.edu/lpphc/fees>
- [3] <https://psych.ucsf.edu/lpphc/insurance>
- [4] <https://psych.ucsf.edu/lpphc/financialneed>
- [5] <https://psych.ucsf.edu/obtaining-your-medical-records>
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