Our mission at Langley Porter Psychiatric Hospital and Clinics (LPPH&C) is to provide effective, compassionate, and professional mental health care for our patients. The resources below are provided to help answer commonly asked questions from patients and caregivers.

**LPPH&C Patient Care Services** [1]

Patient Care Services is available to ensure that your experience at LPPH&C is an outstanding one. Patient Care Services staff is available to help you reach a resolution for any concerns and provide more information about our policies and practices.

**Clinical fees** [2]

A list of fees representative of services provided to the majority of patients.

**Using insurance** [3]

LPPH&C is a contracted provider with many major health insurance and managed mental health companies, but health insurance policies vary in what they provide or cover.

**Financial need discounts** [4]

Discounted services are offered at LPPH&C for patients that meet certain financial and coverage criteria.

**Medical records** [5]

Various state and federal laws allow patients in California to have direct access to their medical record information, either by inspection, obtaining copies, or receiving a summary of their care.